

**Note of Meeting of**

**Health and Social Care Forum**

**Thursday 14 April 2016**

Craig Mitchell House, Flemington Road, Glenrothes, KY7 5QF

**Present:**

<b>Bert Lumsden</b>	<i>Age Concern Glenrothes</i>
<b>Helen Walkingshaw</b>	<i>Barony Housing Association</i>
<b>Morna Flemming</b>	<i>Carers Representative (IJB)</i>
<b>Ross Livingston</b>	<i>Circles Network</i>
<b>Laurie O'Brien</b>	<i>Crossroads Fife Central</i>
<b>Kirsten Docherty</b>	<i>Crossroads Fife Central</i>
<b>Mary Moncrieff</b>	<i>Fife Forum</i>
<b>David Ross</b>	<i>Fife Society for the Blind</i>
<b>Kenny Murphy (Chair)</b>	<i>Fife Voluntary Action</i>
<b>Jo Clark</b>	<i>Fife Voluntary Action</i>
<b>Christine Davison</b>	<i>Fife Voluntary Action</i>
<b>Jeanette Donnelly</b>	<i>Health and Social Care Alliance</i>
<b>Benjamin McElwee</b>	<i>Health and Social Care Alliance</i>
<b>Liz Reid</b>	<i>Homeshare Scotland</i>
<b>Eileen Scott</b>	<i>One Stop Shop for Autism</i>
<b>Linda Cruickshank</b>	<i>RNIB</i>
<b>George Cuthill</b>	<i>Scottish Health Council</i>
<b>Judith Knox</b>	<i>Scottish Health Council</i>

**Apologies:**

<b>Munwar Hussain</b>	<i>Cruse Bereavement Care Scotland</i>
<b>Jackie Morrison</b>	<i>DPHS</i>
<b>Norma Philpott</b>	<i>CARF</i>
<b>Bill Baird</b>	<i>Royal Voluntary Service</i>
<b>Wendy Barbour</b>	<i>FEAT</i>
<b>Bill Chalmers</b>	<i>British Red Cross</i>
<b>Jane Mciver</b>	<i>LINK Befriending</i>
<b>Jim Bett</b>	<i>Fife Alcohol Support Service</i>
<b>Helen Hutton</b>	<i>Fife Alcohol Support Service</i>

## Public engagement, Scottish Health Council

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The Forum welcomed George Cuthill and Judith Knox, Scottish Health Council to speak about their work around public engagement.

They seek views from members of the public on Health and Social Care Services. Focusing on what has gone well and what could be improved, including Compliments, Comments, Concerns, and Complaints. They have found that the public are interested in services and that not all experiences people want to share are negative.

They wish to hear about the patient's journey and are interested in individual or group stories. Every story shared is treated confidentially. Key to their engagement strategy is that they go to where people are, and don't expect people to come to them. George emphasised that they are committed to getting back to each participant/group with information and feedback, a key part of their engagement strategy.

They aim to engage with everyone. Currently they are focusing on key groups that may struggle to engage with services, for example those who are working or people with additions.

George and Judith spoke about how the comments and feedback they gather are continuously feed into the Health and Social Care Partnership. This process is constantly being looked at, through mechanisms such as [Patient Opinion](#) and the 'on the ground' work of The Scottish Health Council. [Louise Ewing spoke at the [February Health and Social Care Forum](#) about the engagement work with the NHS Clinical Strategy].

George and Judith then spoke briefly about 'Our Voice' which is a Scottish Government initiative. There are three levels to Our Voice: National, Regional, and Local. More information will be provided on this when it becomes available (*this will be circulated in the Health and Social Care e-bulletin*).

REQUEST OF THE FORUM AND MEMBERS: Members of the forum to identify groups they work with that may be interested in getting involved. They were happy to meet with any group, at anytime, anywhere. They will provide all the equipment needed for the engagement session and will find a way to engage with someone even if there are complex communication barriers.

## Integration Update

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Kenny noted that the Senior Leadership Team within the Health and Social Care Partnership does not contain representation from the third or independence sectors. This is in contrast to the previous arrangement, the Partnership Management Group (PMG) set up by the Shadow Board.

Kenny updated the group on the last IJB meeting where a significant portion of the meeting focused on discussions around the proposed budget cuts. An agreement has been reached between The Scottish Government and COSLA, and Fife Council will get an additional £8.4 million from the Scottish Government which is being allocated to Health and Social Care Integration spend.

Further detail is due on:

- Third sector funding which has been delegated to the Integration Joint Board (IJB);
- How things will work on the ground;
- How services will be commissioned and how all partners will bid for these commissions.

Discussion points:

- Impacts being felt by third sector organisations, who provide carers support where none is currently available, stretching already stretched resources;
- Whether the IJB was aware of the impact decisions are having on service users;
- How the size and scale of the third sector offer challenges and opportunities, a collective voice can add weight and volume to important issues;
- Future commissioning of services;

Action – Christine to circulate the performance framework to the Forum.

The Forum welcomed Morna Fleming one of two carer's representatives on the IJB. Morna and Kirsty have been elected to represent carers in Fife on the IJB.

The Fife Carers Centre were asked to find a [representative](#) for carers to sit on the Integration Joint Board. They contacted carers across Fife for their input and invited them to participate in this process.

Fiona Mackenzie and Heather Ford, Change Managers for the Health and Social Care Partnership were subsequently invited to host a number of workshops and open interview sessions. Morna and Kirsty were identified as the carer's representatives from this activity and will alternate attendance at the IJB.

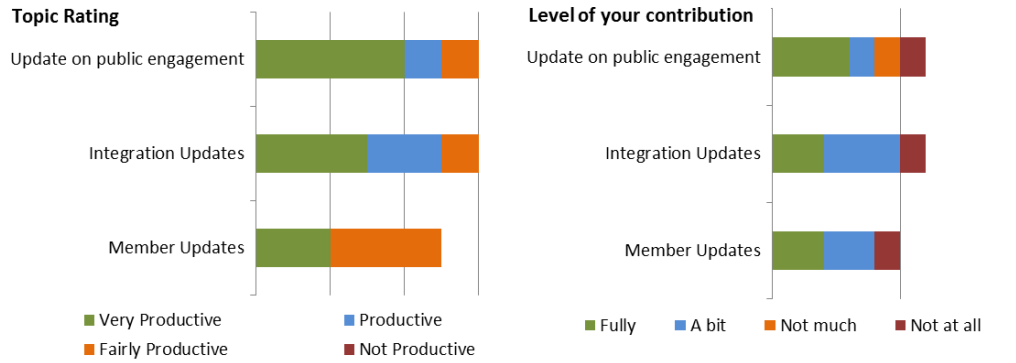
## Member Updates

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RNIB – Linda shared that RNIB have a new training programme about understanding sight-loss and learning disability. Anyone wishing more information about this programme of training should contact [Linda Cruickshank](#) directly.

Fife Society for the Blind - shared that they were unsuccessful in their bid to the Self-Management Fund. They will however be considered for a second round in October.

## Feedback



## Future Attendance

